

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 445-0866 ext 304

Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 90

Total Cases Closed in Quarter: 122

Total Units of Service for Quarter (Unit=1 Hour): 619

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 17  
65-74: 45  
75-84: 19  
85+: 9  
Client Declined to Provide Information: 0  
Total: 90

#### CLIENT GENDER

Male: 34  
Female: 56  
Client Declined to Provide Information: 0  
Total: 90

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 58  
Homebound: 0  
Lives Alone: 64  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 1  
Limited English: 0  
Rural: 56  
Greatest Economic Need (Minority): 5  
Greatest Economic Need (Non-Minority): 30  
Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CLIENT RACE

Two or More Races: 1  
Caucasian: 77  
African American: 0  
Native American/Native Alaskan: 6  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 1  
Japanese: 1  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 3  
Client Declined to Provide Information: 1  
Total: 90

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## Provider Level Quarterly Report

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County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 445-0866 ext 304

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### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

9

12

0

0

A2. Contracts/Warranties:

2

2

0

0

A3. Other Consumer/Finance:

1

2

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

7

7

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

1

1

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

13

15

1

8

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

1

1

0

0

#### INCOME MAINTENANCE

F1. Social Security:

4

2

0

0

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

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Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 445-0866 ext 304

Provider Contact Email: cgehman@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	0
G3. Other Individual Rights:	2	2	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	43	0	0
H2. Advance Health Care Directives (AHCD):	15	20	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 95

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
113	1	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 607

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/6/15	HSRC	ELC	Seniors	3	1.5
10/20/15	LSNC	Civil Clinic	Seniors	3	1.5
10/27/15	LSNC	Bankruptcy Clinic	Seniors	1	0.5
11/3/15	HSRC	ELC	Seniors	4	2
11/10/15	LSNC	Family Clinic	Seniors	2	1
11/17/15	LSNC	Civil Clinic	Seniors	4	2
12/3/15	HSRC	ELC	Seniors	1	0.5
12/8/15	LSNC	Family Clinic	Seniors	2	1
12/15/15	LSNC	Civil Clinic	Seniors	3	1.5

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

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**AAA Name: Area 1 Agency on Aging**

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

**Provider Name: Legal Services of Northern California**

**County(ies): Humboldt and Del Norte**

Provider Contact Name: **Cynthia Gehman**

Provider Contact Phone: **(707) 445-0866 ext 304**

Provider Contact Email: **cgehman@lsnc.net**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

9

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

12

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Service of Northern California

County(ies): Lassen, Modoc, Siskiyou, Shasta, and Sutter

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 5302413565

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 0

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 19  
65-74: 23  
75-84: 6  
85+: 5  
Client Declined to Provide Information: 0  
Total: 53

#### CLIENT GENDER

Male: 17  
Female: 36  
Client Declined to Provide Information: 0  
Total: 53

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 36  
Homebound: 1  
Lives Alone: 24  
Institutionalized: 1  
Suspected Victim of Elder Abuse/Exploitation: 3  
Limited English: 1  
Rural: 39  
Greatest Economic Need (Minority): 6  
Greatest Economic Need (Non-Minority): 32  
Greatest Economic Need (Minority Status Unknown): 2

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 45  
African American: 1  
Native American/Native Alaskan: 4  
Asian/Pacific Islander:  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 2  
Client Declined to Provide Information: 1  
Total: 53

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Service of Northern California

County(ies): Lassen, Modoc, rinity, Shasta, and Si

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 5302413565

Provider Contact Email: ccobbaert@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

4

3

2

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

26

30

8

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

12

16

2

2

E3. Other Housing:

0

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

4

3

0

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Service of Northern California

County(ies): Lassen, Modoc, rinity, Shasta, and Si

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 5302413565

Provider Contact Email: ccobbaert@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	9	2	1

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 57

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
65	14	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 567

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/16/16	Susanville Sr Cntr	Healthcare Fair	seniors	19	7
10/20/16	senior corp	overview of services	senior workers	80	5
10/22/16	Madrone Senior Center	Overview of services	seniors	39	7.5
10/28/16	Big Valley 50 Plus	Overview of services	Seniors	8	6.5
11/10/16	modoc Senior Center	Overview of services	seniors	27	7
12/11/16	Modoc Senior Center	Discussion of will and trusts	seniors	20	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 2**

**AAA Name: PSA 2 Area Agency on Aging**

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

**Provider Name: Legal Service of Northern California**

**County(ies): Lassen, Modoc, Siskiyou, Shasta, and Siskiyou**

Provider Contact Name: **Cathy Cobbaert**

Provider Contact Phone: **5302413565**

Provider Contact Email: **ccobbaert@lsnc.net**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner

Provider Contact Phone: 530-345-9491

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 120

Total Cases Closed in Quarter: 145

Total Units of Service for Quarter (Unit=1 Hour): 929

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	24
65-74:	59
75-84:	26
85+:	11
Client Declined to Provide Information:	0
Total:	120

#### CLIENT GENDER

Male:	39
Female:	81
Client Declined to Provide Information:	0
Total:	120

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	72
Homebound:	0
Lives Alone:	65
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	47
Greatest Economic Need (Minority):	8
Greatest Economic Need (Non-Minority):	68
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	4
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	109
African American:	2
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	0
Total:	120

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner

Provider Contact Phone: 530-345-9491

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	13	1	0
A2. Contracts/Warranties:	0	0	3	1
A3. Other Consumer/Finance:	3	2	1	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	8	1	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	31	24	12	7
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	18	17	3	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	
F2. Supplemental Security Income (SSI):	4	4	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	

# California Legal Services (Title III B)

## Provider Level Quarterly Report

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Quarter: 2

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner

Provider Contact Phone: 530-345-9491

Provider Contact Email:

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	27	19	9	0
H2. Advance Health Care Directives (AHCD):	5	0	5	0
H3. Financial Powers of Attorney:	6	0	6	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 120

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
91	44	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 891

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/1/2015	Butte Co	MDT Meeting	providers	17	2
10/08/15	Butte Co	Diversity Advocacy Network Meeting	Providers and Consumers	10	2
10/13/15	All Counties	Hispanic Resource Council	Providers	10	2
10/26/15	Butte Co	Emergency Winter Homeless Shelter Planning	Providers	2	2
10/28/15	Tehama	Dept. of Social Services	providers	120	1.5
10/28/15	Tehama	Law Library and Veterans Services Meeting	providers	3	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

# California Legal Services (Title III B)

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PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner

Provider Contact Phone: 530-345-9491

Provider Contact Email:

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/5/15	Butte	MDT Mtg	providers	25	2.5
11/5/15	Butte	Emergency Winter Homeless Shelter Mtg	providers	5	1.5
11/9/15	Butte	Emergency Winter Homeless Shelter Mtg	providers	10	1.5
11/18/2015	Tehema	MDT Mtg	Providers	9	3
11/20/15	Tehema	LIFT Event	consumers	58	16
12/5/15	Butte	Emergency Homeless Shelter Outreach	consumers	15	2
12/7/15	Butte	Emergency Homeless Shelter Outreach	consumers	40	2
12/8/15	All counties	Hispanic Resources Council Meeting	providers	5	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 61

Total Units of Service for Quarter (Unit=1 Hour): 0

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 9

65-74: 27

75-84: 12

85+: 9

Client Declined to Provide Information: 0

Total: 57

#### CLIENT GENDER

Male: 20

Female: 37

Client Declined to Provide Information: 0

Total: 57

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 17

Homebound: 0

Lives Alone: 34

Institutionalized: 1

Suspected Victim of Elder Abuse/Exploitation: 3

Limited English: 7

Rural: 25

Greatest Economic Need (Minority): 9

Greatest Economic Need (Non-Minority): 19

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 8

#### CLIENT RACE

Two or More Races: 0

Caucasian: 55

African American: 2

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 57

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email:

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

2

2

0

A2. Contracts/Warranties:

1

2

1

0

A3. Other Consumer/Finance:

3

0

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

1

0

C2. Conservatorship:

0

0

3

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

3

0

D2. Medicare:

2

0

8

0

D3. Other Health/Community Based Care:

1

0

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

9

4

1

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

11

8

0

0

E3. Other Housing:

1

1

0

0

#### INCOME MAINTENANCE

F1. Social Security:

3

1

0

0

F2. Supplemental Security Income (SSI):

1

0

0

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email:

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	1
G3. Other Individual Rights:	1	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	1	5	0
H2. Advance Health Care Directives (AHCD):	11	2	6	0
H3. Financial Powers of Attorney:	5	2	3	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 61

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
26	34	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 510

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/14/2015	CA Retired Teachers Assoc	Facse of Elder Abuse	seniors	40	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: WH Whitaker

Provider Contact Phone: (530) 217-4026

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 98

Total Cases Closed in Quarter: 118

Total Units of Service for Quarter (Unit=1 Hour): 606

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	20
65-74:	38
75-84:	20
85+:	20
Client Declined to Provide Information:	0
Total:	98

#### CLIENT GENDER

Male:	38
Female:	60
Client Declined to Provide Information:	0
Total:	98

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	57
Homebound:	10
Lives Alone:	63
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	0
Rural:	61
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	25
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	4
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	88
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	98



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: WH Whitaker

Provider Contact Phone: (530) 217-4026

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	6	0	1
A2. Contracts/Warranties:	6	7	0	0
A3. Other Consumer/Finance:	6	7	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	2	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	35	0	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	13	0	0
E3. Other Housing:	5	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	1	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: WH Whitaker

Provider Contact Phone: (530) 217-4026

Provider Contact Email:

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	4	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	20	20	0	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	4	0	0

TOTAL CASES OPENED IN QUARTER: 102

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
113	0	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 593

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/09/15	Grass Valley	Presentation Veterans Stand Down	Senior Veterans	30	8
10/15/15	Auburn	Research & Update Sierra County Agencies	Sierra County Senior Agencies	50	1
11/5/15	Placer Justice Center	Placer Community Agency MDT	Community government providers of services to seniors and disabled	21	2
12/09/15	auburn Homeless Shelter	Information on accessing legal services for seniors and disabled	homeless seniors and disabled	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 329

Total Cases Closed in Quarter: 384

Total Units of Service for Quarter (Unit=1 Hour): 1086

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	103
65-74:	125
75-84:	82
85+:	19
Client Declined to Provide Information:	0
Total:	329

#### CLIENT GENDER

Male:	112
Female:	217
Client Declined to Provide Information:	0
Total:	329

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	192
Homebound:	3
Lives Alone:	181
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	18
Rural:	0
Greatest Economic Need (Minority):	57
Greatest Economic Need (Non-Minority):	199
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	31
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	199
African American:	54
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	3
Filipino:	7
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	45
Client Declined to Provide Information:	4
Total:	329

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	24	27	0	0
A2. Contracts/Warranties:	13	10	0	0
A3. Other Consumer/Finance:	27	28	3	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	6	6	0	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	11	14	0	0
C2. Conservatorship:	2	3	0	0
C3. Other Family:	5	7	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	0	0	0
D2. Medicare:	2	0	0	0
D3. Other Health/Community Based Care:	4	1	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	84	82	22	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	23	25	1	0
E3. Other Housing:	19	22	1	1
INCOME MAINTENANCE				
F1. Social Security:	3	8	0	0
F2. Supplemental Security Income (SSI):	6	5	1	0
F3. Pensions/Retiree Benefits:	11	12	3	0
F4. Other Income Maintenance:	2	3	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email:

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	20	20	2	0
G3. Other Individual Rights:	23	20	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	37	38	0	0
H2. Advance Health Care Directives (AHCD):	6	5	0	0
H3. Financial Powers of Attorney:	4	4	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 336

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
342	33	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1062

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/6/15	Sierra 2 Senior Center	Wills and Estates	Seniors	6	2.4
10/8/15	Mercy Housing Russel Manor	Advance Health Care Directives	Seniors	13	2.2
10/13/2015	Hart Senior Center	Wills & Estates	Seniors	20	2.7
10/13/15	Asian Community Center	Wills and Estates	seniors	50	3
11/10/15	South Natomas Library	Overview of SLH Services	Service Providers	30	3
11/10/15	Hart Senior Center	Advance Health Care Directives	Seniors	7	1.9
11/15/15	Mercy Housing: Russel Manor	Wills & Estates	Seniors	20	2.8

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email:

11/18/15	Sunburst Projects	Restraining Orders including Elder Abuse Restraining Orders	Social Workers	6	3.3
12/10/15	Mercy Housing: Russel Manor	Pension Presentation	Seniors	75	2.3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 127

Total Units of Service for Quarter (Unit=1 Hour): 282

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	16
65-74:	37
75-84:	18
85+:	6
Client Declined to Provide Information:	0
Total:	77

#### CLIENT GENDER

Male:	35
Female:	42
Client Declined to Provide Information:	
Total:	77

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	36
Homebound:	3
Lives Alone:	36
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	13
Rural:	13
Greatest Economic Need (Minority):	25
Greatest Economic Need (Non-Minority):	30
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	24
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	35
African American:	5
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	26
Client Declined to Provide Information:	2
Total:	77

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

14

13

3

1

A2. Contracts/Warranties:

5

3

2

2

A3. Other Consumer/Finance:

7

3

3

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

1

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

2

1

0

D2. Medicare:

2

2

1

0

D3. Other Health/Community Based Care:

1

1

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

30

17

6

7

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

3

2

3

0

E3. Other Housing:

0

1

1

0

#### INCOME MAINTENANCE

F1. Social Security:

3

1

0

0

F2. Supplemental Security Income (SSI):

5

3

2

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

2

2

0

0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="2"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="16"/>	<input type="text" value="7"/>	<input type="text" value="13"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="7"/>	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="1"/>
H3. Financial Powers of Attorney:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="70"/>	<input type="text" value="43"/>	<input type="text" value="14"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="10/07/15"/>	<input type="text" value="Winters (RISE)"/>	<input type="text" value="Fair Debt Collection"/>	<input type="text" value="Older Adults"/>	<input type="text" value="18"/>	<input type="text" value="3.5"/>
<input type="text" value="11/05/15"/>	<input type="text" value="Esparto (RISE)"/>	<input type="text" value="The New Yolo Courthouse (accessing services and filing)"/>	<input type="text" value="Older Adults"/>	<input type="text" value="25"/>	<input type="text" value="3"/>
<input type="text" value="12/9/15"/>	<input type="text" value="Winters (RISE)"/>	<input type="text" value="Traffic Amnesty Program"/>	<input type="text" value="Older Adults"/>	<input type="text" value="6"/>	<input type="text" value="4"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@marincounty.org*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *David Levin*

Provider Contact Phone: *(415) 492-0230 ext. 303*

Provider Contact Email: *dlevin@legalaidsmarin.org*

Total Unduplicated Client Count for Quarter: 78

Total Cases Closed in Quarter: 92

Total Units of Service for Quarter (Unit=1 Hour): 600

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	23
65-74:	30
75-84:	18
85+:	7
Client Declined to Provide Information:	0
Total:	78

#### CLIENT GENDER

Male:	32
Female:	46
Client Declined to Provide Information:	0
Total:	78

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	14
Homebound:	7
Lives Alone:	53
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	46
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	8
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#### CLIENT RACE

Two or More Races:	5
Caucasian:	57
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	1
Total:	78

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: (415) 492-0230 ext. 303

Provider Contact Email: dlevin@legalaiddmarin.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3	0	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	1	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	3	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	16	12	5	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: (415) 492-0230 ext. 303

Provider Contact Email: dlevin@legalaidsmarin.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="7"/>	<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="31"/>	<input type="text" value="35"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="3"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="83"/>	<input type="text" value="8"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="11/19/15"/>	<input type="text" value="Point Reyes Stn"/>	<input type="text" value="Estate Planning"/>	<input type="text" value="Seniors"/>	<input type="text" value="39"/>	<input type="text" value="8"/>
<input type="text" value="10/19/15"/>	<input type="text" value="San Geronimo"/>	<input type="text" value="Power of Attorney/Fianacial Planning"/>	<input type="text" value="Seniors"/>	<input type="text" value="15"/>	<input type="text" value="3"/>
<input type="text" value="12/3/15"/>	<input type="text" value="Point Reyes Stn"/>	<input type="text" value="Power of Attorney/AHCD"/>	<input type="text" value="Seniors"/>	<input type="text" value="20"/>	<input type="text" value="8"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

Total Unduplicated Client Count for Quarter: 38

Total Cases Closed in Quarter: 29

Total Units of Service for Quarter (Unit=1 Hour): 586

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	8
65-74:	22
75-84:	6
85+:	2
Client Declined to Provide Information:	0
Total:	38

#### CLIENT GENDER

Male:	15
Female:	23
Client Declined to Provide Information:	0
Total:	38

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	3
Homebound:	0
Lives Alone:	24
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	32
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	32
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#### CLIENT RACE

Two or More Races:	3
Caucasian:	3
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	32
Client Declined to Provide Information:	0
Total:	38

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City and County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	4	4	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	5	6	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	14	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	7	0	0

TOTAL CASES OPENED IN QUARTER: 38

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
21	6	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 570

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/07/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
10/14/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
10/21/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
10/28/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
12/3/15	Mission Neighborhood Center	Public Benefits and Housing Issues	Elders	43	8

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 6**

**AAA Name: Department of Aging and Adult Services AAA**

AAA Contact Name: **Michael Zaugg**

AAA Contact Phone: **415-355-6790**

AAA Contact Email: **Michael.Zaugg@sfgov.org**

**Provider Name: La Raza Centro Legal, Inc.**

**County(ies): City & County of San Francisco, CA**

Provider Contact Name: **Carlos Osorio JD, LLM & Maria V**

Provider Contact Phone: **415-553-3408**

Provider Contact Email: **cosorio@lrcl.org**

362 Capp Street, San Francisco CA 94103
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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

8



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 181

Total Cases Closed in Quarter: 131

Total Units of Service for Quarter (Unit=1 Hour): 2256

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	43
65-74:	81
75-84:	35
85+:	22
Client Declined to Provide Information:	0
<b>Total:</b>	<b>181</b>

#### CLIENT GENDER

Male:	71
Female:	110
Client Declined to Provide Information:	0
<b>Total:</b>	<b>181</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	100
Homebound:	10
Lives Alone:	97
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	50
Rural:	0
Greatest Economic Need (Minority):	64
Greatest Economic Need (Non-Minority):	54
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	18
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	92
African American:	36
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	23
Filipino:	8
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	18
Client Declined to Provide Information:	0
<b>Total:</b>	<b>181</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	5	0	2
A2. Contracts/Warranties:	1	2	0	1
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	0	0	1
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	78	40	0	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	4	0	0
E3. Other Housing:	35	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	10	10	0	0
F2. Supplemental Security Income (SSI):	7	15	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	9	0	12
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	3	0	4
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	1	0	0
H4. Other Miscellaneous:	12	3	0	0

TOTAL CASES OPENED IN QUARTER: 181

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
104	0	27

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2244

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/24/15	Chinatown	DA's Resource Fair	Chinese Elders	100	12

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 53

Total Units of Service for Quarter (Unit=1 Hour): 266

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 20  
65-74: 22  
75-84: 4  
85+: 1  
Client Declined to Provide Information: 6  
Total: 53

#### CLIENT GENDER

Male: 31  
Female: 22  
Client Declined to Provide Information: 0  
Total: 53

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 19  
Homebound: 0  
Lives Alone: 1  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 0  
Limited English: 45  
Rural: 0  
Greatest Economic Need (Minority): 35  
Greatest Economic Need (Non-Minority): 1  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 1  
African American: 0  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 42  
Filipino: 2  
Japanese: 2  
Korean: 0  
Laotian: 0  
Vietnamese: 2  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 3  
Race Unknown/Some Other Race: 1  
Client Declined to Provide Information: 0  
Total: 53

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	6	2	0	2
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	25	23	3	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	19	17	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 53

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	3	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 263

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/20/15	ADRC - IOA	Discussed about housing rights and reasonable accomodations	Service Providers	13	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 33

Total Units of Service for Quarter (Unit=1 Hour): 408

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 10  
65-74: 26  
75-84: 9  
85+: 5  
Client Declined to Provide Information: 1  
Total: 51

#### CLIENT GENDER

Male: 29  
Female: 22  
Client Declined to Provide Information: 0  
Total: 51

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 26  
Homebound: 0  
Lives Alone: 0  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 3  
Limited English: 37  
Rural: 0  
Greatest Economic Need (Minority): 0  
Greatest Economic Need (Non-Minority): 41  
Greatest Economic Need (Minority Status Unknown): 10

#### CLIENT ETHNICITY

Hispanic/Latino: 2

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 5  
African American: 0  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 19  
Filipino: 8  
Japanese: 5  
Korean: 0  
Laotian: 0  
Vietnamese: 3  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 4  
Race Unknown/Some Other Race: 7  
Client Declined to Provide Information: 0  
Total: 51

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	0	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	0	0	2
C2. Conservatorship:	2	0	0	1
C3. Other Family:	2	0	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	2	0	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	5	1	0	4
INCOME MAINTENANCE				
F1. Social Security:	4	0	0	2
F2. Supplemental Security Income (SSI):	2	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	9	0	0	5
G2. Elder Abuse/Neglect/Exploitation:	4	1	0	1
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	0	0	2
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	8	0	0	5

TOTAL CASES OPENED IN QUARTER: 52

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
6	0	27

TOTAL ESTIMATED CASE WORK HOURS SPENT: 386

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
12/24/15	APILO Office	Newsletter: Senior Rights Bulletin	Seniors, tenants, organizations who work with seniors and people with disabilities	20000	11

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/08/2015	Salvation Army	Legal advocacy services for Elderly Abuse prevention	Salvation Army Community Advocates and Case Management	8	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

10/20/2016	APILO Office	API Elder Abuse Task Force - Financial Scams against Imm. Seniors	Social Workers, Adult Protective Services, case managers, attorneys who work on elder abuse cases	8	3
10/30/2015	APILO Office	Long Term Care Coordinating Council: Housing Committee-Housing problems/evictions of seniors, low income housing versus market rate housing	Social Workers/case Workers	10	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925-609-7900

Provider Contact Email: verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 198

Total Cases Closed in Quarter: 174

Total Units of Service for Quarter (Unit=1 Hour): 1329

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	30
65-74:	71
75-84:	74
85+:	23
Client Declined to Provide Information:	0
Total:	198

#### CLIENT GENDER

Male:	51
Female:	147
Client Declined to Provide Information:	0
Total:	198

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	0
Lives Alone:	27
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	2
Rural:	0
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	29
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	11
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	151
African American:	25
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	7
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	198

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925-609-7900

Provider Contact Email: verna.haas@ccsls.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

3

4

0

A2. Contracts/Warranties:

9

5

5

0

A3. Other Consumer/Finance:

17

14

3

1

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

4

4

0

0

C3. Other Family:

6

6

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

42

18

11

1

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

4

5

0

0

#### INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

2

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925-609-7900

Provider Contact Email: verna.haas@ccsls.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	0	0	0
G3. Other Individual Rights:	0	8	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	53	37	11	0
H2. Advance Health Care Directives (AHCD):	22	3	15	0
H3. Financial Powers of Attorney:	18	0	0	0
H4. Other Miscellaneous:	0	14	1	0

TOTAL CASES OPENED IN QUARTER: 198

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
122	50	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1314

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/04/15	El Cerrito	Senior Fair	Seniors	100	4
11/10/15	Rossmoor	Health Fair	Seniors	75	4.5
11/09/15	Antioch	Educational Presentation	Seniors	6	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/29/15	Walnut Creek	Educational Presentation	Seniors	100	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 7**

**AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department**

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

**Provider Name: Contra Costa Senior Legal Services**

**County(ies): Contra Costa**

Provider Contact Name: **Verna Haas**

Provider Contact Phone: **925-609-7900**

Provider Contact Email: **verna.haas@ccsls.org**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter: 102

Total Cases Closed in Quarter: 142

Total Units of Service for Quarter (Unit=1 Hour): 726

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	34
65-74:	38
75-84:	17
85+:	13
Client Declined to Provide Information:	0
<b>Total:</b>	<b>102</b>

#### CLIENT GENDER

Male:	39
Female:	63
Client Declined to Provide Information:	0
<b>Total:</b>	<b>102</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	49
Homebound:	1
Lives Alone:	43
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	18
Rural:	8
Greatest Economic Need (Minority):	19
Greatest Economic Need (Non-Minority):	26
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	27
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#### CLIENT RACE

Two or More Races:	2
Caucasian:	58
African American:	8
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	11
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	3
<b>Total:</b>	<b>102</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	4	3	0
A2. Contracts/Warranties:	3	1	0	0
A3. Other Consumer/Finance:	3	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	34	22	14	7
D2. Medicare:	2	1	6	0
D3. Other Health/Community Based Care:	2	2	3	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	37	1	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	6	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	4	0
F2. Supplemental Security Income (SSI):	6	0	5	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	1



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	3	3	3
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	2	3	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	0	0

TOTAL CASES OPENED IN QUARTER: 130

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
83	43	16

TOTAL ESTIMATED CASE WORK HOURS SPENT: 695

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/27/15		Adult Abuse Prevention Collaborative	Seniors; Caregivers; Service Providers	12	1.5
11/3/15		New Beginning Coalition Meeting	Service Providers	0	2.3
11/10/15		Seniors on the Move Conference	Seniors	200	3
11/24/15		Adult Abuse Prevention Collaborative	Seniors; Caregivers; Service Providers	12	1.5
12/8/15		Provider Network Meeting	Service Providers	37	10
12/14/15		EDAPT Meeting		10	3.3
10/28/15		CCI Ombudsman Call		0	0.5
11/18/15		CCI Ombudsman Call		0	1.4
11/25/15		CCI Ombudsman Call		0	1
12/2/15		CCI Ombudsman Call		0	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

12/9/15	CCI Ombudsman Call	0	0.5
12/16/15	CCI Ombudsman Call	0	1
11/20/15	CCI Ombudsman Call	0	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
12/8/15		Meeting with Alzheimer's Association	Service Providers	0	0.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: (510) 832-3040

Provider Contact Email: lmerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 100

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 2026

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	15
65-74:	53
75-84:	22
85+:	10
Client Declined to Provide Information:	0
Total:	100

#### CLIENT GENDER

Male:	34
Female:	66
Client Declined to Provide Information:	0
Total:	100

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	24
Homebound:	3
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	23
Rural:	0
Greatest Economic Need (Minority):	37
Greatest Economic Need (Non-Minority):	19
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	10
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#### CLIENT RACE

Two or More Races:	3
Caucasian:	42
African American:	21
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	18
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	1
Total:	100

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: (510) 832-3040

Provider Contact Email: lmerlander@lashicap.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

0

2

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

1

0

2

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

15

1

26

28

C3. Other Family:

1

1

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

9

3

3

1

D2. Medicare:

8

10

6

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

3

3

2

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

0

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

8

3

2

2

F2. Supplemental Security Income (SSI):

12

9

30

12

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

1

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: (510) 832-3040

Provider Contact Email: lmerlander@lashicap.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	3	5
G2. Elder Abuse/Neglect/Exploitation:	22	10	10	3
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	12	10	5	0

TOTAL CASES OPENED IN QUARTER: 100

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
53	92	51

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1771

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/06/15	Silliman Activity Center-Newark	Health Fair	Seniors and Providers	500	5.5
10/11/15	St. Rose Hospital – CE Site-Hayward	Health Fair	Seniors and Caregivers	100	0.25
10/15/15	Berkeley Unified School District – CE Site-Berkeley	Health Fair	Seniors	70	4
10/17/15	Alameda Hospital-Alameda	Health Fair	Seniors and Caregivers	40	0.5
10/18/15	Ed Roberts Campus-Berkeley	General LAS	Seniors	200	3.25

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: (510) 832-3040

Provider Contact Email: lmerlander@lashicap.org

10/30/15	Alameda County Employees' Retirement Asso-Oakland	Health Fair	Seniors	400	3.5
11/21/15	Allen Temple Baptist Church-Oakland	General LAS	Seniors	70	23

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/08/15	Montgomery Plaza Senior Housing-Hayward	General LAS	Seniors	2	2.25
10/08/15	Berkeley Unified School District-Berkeley	General LAS	Seniors	27	2.75
10/10/15	A SAFE Place-Oakland	Keeping Elders Safe	Caregiver of Seniors	11	3.5
10/13/15	North Berkeley Senior Center-	General LAS	Seniors	18	2.5
10/13/15	Mastick Senior Center-Alameda	General LAS	Seniors	25	4
10/14/15	J.L. Richard Terrace and Evergreen Annex-Oakland	General LAS	Seniors	47	6.25
10/17/15	Summit Medical Center-Oakland	General LAS	Seniors	20	2.5
10/19/15	Arbor Vista Senior Housing-Livermore	General LAS	Seniors	7	3
10/20/15	North Berkeley Senior Center-	Keeping Elders Safe	Seniors	6	3.5
10/20/15	Vintage Court Apartments-Union	General LAS	Seniors	15	2.5
10/21/15	Palo Alto Medical Foundation-Fremont	General LAS	Seniors and Caregivers	30	5.75

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: (510) 832-3040

Provider Contact Email: lmerlander@lashicap.org

10/22/15	Fremont Senior Center-Fremont	General LAS	Seniors and Caregivers	40	3
10/23/15	Mable Howard Apartments-Berkeley	General LAS	Seniors	11	2
10/25/15	Fremont Gurdwara Sahib-Fremont	General LAS	Seniors	24	5
10/26/15	South Berkeley Senior Center-	General LAS	Seniors	26	4.25
10/27/15	Hillcrest Garden Senior Apt-Livermore	General LAS	Seniors	11	7.5
10/28/15	Eden I & R-Hayward	General LAS	Senior Service Provider	6	6
10/28/15	Alameda County Social Services Agency (AAA)-Oakland	General LAS	Senior Service Provider	7	3.75
10/30/15	West Lake Christian Terrace-Oakland	General LAS	Seniors	15	2
10/30/15	West Lake Christian Terrace-Oakland	General LAS	Seniors	23	2.25
10/30/15	San Leandro Senior Community Center-San Leandro	General LAS	Seniors	33	2.75
11/3/15	Bancroft Senior Homes-Oakland	Keeping Elders Safe	Seniors	12	6.25
11/3/15	Afghan Coalition-Fremont	General LAS	Seniors	17	5.75
11/4/15	Independence Plaza Senior Housing-Alameda	General LAS	Seniors	45	2.25
11/5/15	Strawberry Creek Lodge-Berkeley	General LAS	Seniors	12	2.5
11/6/15	Vineyard Village Senior Housing-Livermore	General LAS	Seniors	15	3
11/7/15	New Hope Baptist Church-Oakland	General LAS	Seniors and Caregivers	24	2.5
11/7/15	Holy Spirit Church-Fremont	General LAS	Seniors	125	1.5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: (510) 832-3040

Provider Contact Email: lmerlander@lashicap.org

11/10/15	North Oakland Senior Center-Oakland	General LAS	Seniors	9	2.5
11/10/15	Albany Library-Albany	General LAS	Seniors	2	5
11/11/15	Life Long Medical Care-Oakland	General LAS	Senior service provider	50	3.75
11/12/15	Palo Alto Medical Foundation-Dublin	General LAS	Seniors and Caregivers	8	5.5
11/13/15	Eden Issei Terrace-Hayward	General LAS	Seniors and Caregivers	40	1.5
11/17/15	Ashland Community Center-San Leandro	General LAS	Seniors	14	2.5
11/17/15	Satellite Central Senior Homes (Oakland)-Oakland	General LAS	Seniors	41	4.5
11/18/15	Fremont Congregational Church-Fremont	General LAS	Seniors	9	2.75
11/19/15	Pleasanton Gardens Sr. Housing-Pleasanton	General LAS	Seniors	13	1.5
11/20/15	Area Agency on Aging-Oakland	General LAS	Senior service provider	25	6.5
11/20/15	Westlake Christian Terrace-Oakland	General LAS	Seniors	34	4.5
11/20/15	Area Agency on Aging-Oakland	General LAS	Senior service provider	25	4
11/23/15	Hayward Senior Apartments (C & Grand)-Hayward	General LAS	Seniors and Caregivers	16	2.5
11/23/15	Altenheim Senior Housing-Oakland	General LAS	Seniors	3	1.75
11/25/15	Lake Park-Oakland	General LAS	Seniors	17	1.75
11/30/15	Allen Temple Arms Senior Apartments-Oakland	General LAS	Seniors	15	2.25



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: (510) 832-3040

Provider Contact Email: lmerlander@lashicap.org

12/1/15	Baywood Court Retirement Community-Castro Valley	General LAS	Seniors	36	1.75
12/3/15	Montgomery Plaza Senior Housing-Hayward	General LAS	Seniors	12	6
12/4/15	Otterbein Manor-Oakland	Consumer Fraud	Seniors	7	9
12/7/15	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-Oakland	General LAS	Seniors	35	3
12/9/15	Lawrence Livermore National Laboratory-Livermore	General LAS	Seniors	150	8
12/9/15	Lawrence Livermore National Laboratory-Livermore	General LAS	Seniors	150	2.5
12/10/15	Beth Asher Satellite Housing-Oakland	Consumer Fraud	Seniors	13	6.25
12/10/15	Campbell and Green-Oakland	Keeping Elders Safe	Senior service provider	5	3.5
12/14/15	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-Oakland	General LAS	Seniors	28	1.75
12/14/15	Otterbein Manor-Oakland	General LAS	Seniors	6	8.5
12/15/15	Beth Asher Satellite Housing-Oakland	General LAS	Seniors	9	9
12/17/15	Over 60 Health Center (Berkeley)-Berkeley	General LAS	Seniors	10	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 56

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 215

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408-350-3271

AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 317

Total Cases Closed in Quarter: 316

Total Units of Service for Quarter (Unit=1 Hour): 2083

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	49
65-74:	125
75-84:	100
85+:	42
Client Declined to Provide Information:	1
Total:	317

#### CLIENT GENDER

Male:	103
Female:	214
Client Declined to Provide Information:	0
Total:	317

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	112
Homebound:	10
Lives Alone:	68
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	34
Limited English:	34
Rural:	7
Greatest Economic Need (Minority):	48
Greatest Economic Need (Non-Minority):	40
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	45
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#### CLIENT RACE

Two or More Races:	17
Caucasian:	199
African American:	14
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	30
Filipino:	11
Japanese:	3
Korean:	3
Laotian:	0
Vietnamese:	8
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	4
Total:	317

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408-350-3271

AAA Contact Email: KLe@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	6	0	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	19	19	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	10	0	1
D2. Medicare:	9	9	0	0
D3. Other Health/Community Based Care:	6	5	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	27	27	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	4	0	0
E3. Other Housing:	17	14	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	5	2	0
F2. Supplemental Security Income (SSI):	18	14	1	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	7	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408-350-3271

AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	33	18	8	3
G3. Other Individual Rights:	4	4	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	54	56	0	0
H2. Advance Health Care Directives (AHCD):	25	11	15	0
H3. Financial Powers of Attorney:	44	15	30	0
H4. Other Miscellaneous:	13	12	1	0

TOTAL CASES OPENED IN QUARTER: 317

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
251	58	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2037

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/13/15	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA volunteers	1	5
10/27/15	Hewlett Packard Conference Center in Palo Alto	MCLE Training and Pro Bono Attorney Day Sponsored by Silicon Valley Campaign for Legal Services	Prospective Pro Bono Attorneys for SALA	75	9
10/31/15	Sartoga Senior Center	Participate in Health and Services Fair and Reach Out to Participants About SALA's Services	Prospective clients and their family members that might benefit from SALA's services	100	4
11/6/15	Yahoo Campus in Sunnyvale	MCLE Training on Financial Powers of Attorney for SALA Pro Bono Power of Attorney Days at Mountain View and Seven Trees Senior Centers in the afternoon	Pro Bono Attorneys from Fenwick & West and Yahoo Legal Department participating in Power of Attorney Days that afternoon	25	3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408-350-3271

AAA Contact Email: KLe@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

12/11/15	SALA Central Office in San Jose	Annual training for all SALA Volunteers (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	10	3.5
12/15/15	Aging Services Collaborative (ASC) Meeting in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors for ASC Members	Seniors, service providers, and advocates that are members of ASC	37	6
12/18/15	Family Court in San Jose	Participant in Santa Clara County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA	Judges, Court staff, service providers and Legal Aid agencies that are members of DVRT	30	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/23/15	Eastside Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participant	57	4
11/9/15	Cypress Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	30	5.7
12/4/15	Sunny View West Retirement Community in Cupertino	Presentation on SALA and Powers of Attorney for Financial Management	Senior residents at the housing project	25	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvin

Provider Contact Phone: 209-644-2636

Provider Contact Email: lgal@elconcilio.org

Total Unduplicated Client Count for Quarter: 226

Total Cases Closed in Quarter: 299

Total Units of Service for Quarter (Unit=1 Hour): 439

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	31
65-74:	71
75-84:	54
85+:	25
Client Declined to Provide Information:	45
Total:	226

#### CLIENT GENDER

Male:	98
Female:	128
Client Declined to Provide Information:	0
Total:	226

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	79
Homebound:	0
Lives Alone:	55
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	83
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	149
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	204
African American:	11
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	8
Total:	226

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvin

Provider Contact Phone: 209-644-2636

Provider Contact Email: lgal@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	0	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	0	2	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	43	0	43	0
D2. Medicare:	3	0	3	0
D3. Other Health/Community Based Care:	8	0	8	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	0	14	0
E3. Other Housing:	7	0	7	0
INCOME MAINTENANCE				
F1. Social Security:	8	0	8	0
F2. Supplemental Security Income (SSI):	6	0	6	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	3	0	3	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvin

Provider Contact Phone: 209-644-2636

Provider Contact Email: lgal@elconcilio.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	4	0
G3. Other Individual Rights:	27	0	27	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	75	0	75	0
H2. Advance Health Care Directives (AHCD):	10	0	10	0
H3. Financial Powers of Attorney:	20	0	20	0
H4. Other Miscellaneous:	60	0	60	0

TOTAL CASES OPENED IN QUARTER: 299

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	299	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 439

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amado, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 38

Total Cases Closed in Quarter: 22

Total Units of Service for Quarter (Unit=1 Hour): 48

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 11

65-74: 13

75-84: 9

85+: 5

Client Declined to Provide Information: 0

Total: 38

#### CLIENT GENDER

Male: 14

Female: 24

Client Declined to Provide Information: 0

Total: 38

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0

Homebound: 3

Lives Alone: 11

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 38

Greatest Economic Need (Minority): 2

Greatest Economic Need (Non-Minority): 12

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CLIENT RACE

Two or More Races: 0

Caucasian: 36

African American: 0

Native American/Native Alaskan: 1

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 1

Client Declined to Provide Information: 0

Total: 38

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amado, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

2

0

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

1

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

8

0

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

2

0

0

0

E3. Other Housing:

8

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

2

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amado, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0
G3. Other Individual Rights:	10	2	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	30	11	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	5	1	1	0
H4. Other Miscellaneous:	9	3	0	0

TOTAL CASES OPENED IN QUARTER: 87

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
21	1	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 28

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/2015	Tuolumne County Fairgrounds	Tuolumne County Health Fair	60+	180	20

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400\*819**

AAA Contact Email: **pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz County & San Benito Cou**

Provider Contact Name: **Creighton Anthony Mendivil**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **creightonmendivil@senio**

Total Unduplicated Client Count for Quarter: 145

Total Cases Closed in Quarter: 96

Total Units of Service for Quarter (Unit=1 Hour): 1332

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	26
65-74:	58
75-84:	25
85+:	15
Client Declined to Provide Information:	21
Total:	145

#### CLIENT GENDER

Male:	58
Female:	87
Client Declined to Provide Information:	0
Total:	145

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	64
Homebound:	5
Lives Alone:	68
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	12
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	56

#### CLIENT ETHNICITY

Hispanic/Latino:	22
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#### CLIENT RACE

Two or More Races:	3
Caucasian:	105
African American:	1
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	26
Client Declined to Provide Information:	8
Total:	145

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400\*819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	11	7	2	0
A2. Contracts/Warranties:	8	3	2	1
A3. Other Consumer/Finance:	8	4	2	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	13	7	0	0
D2. Medicare:	4	1	1	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	40	15	9	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	1	1	0
E3. Other Housing:	12	5	1	0
INCOME MAINTENANCE				
F1. Social Security:	5	1	2	0
F2. Supplemental Security Income (SSI):	3	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	2	2	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400\*819**

AAA Contact Email: **patty@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz County & San Benito Cou**

Provider Contact Name: **Creighton Anthony Mendivil**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **creightonmendivil@senio**

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="7"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="10"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="63"/>	<input type="text" value="31"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc

County(ies): Fresno & Madera

Provider Contact Name: Kim Tang/Valerie Hanneman (Su) Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter: 116

Total Units of Service for Quarter (Unit=1 Hour): 149

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	46
65-74:	43
75-84:	6
85+:	2
Client Declined to Provide Information:	0
Total:	97

#### CLIENT GENDER

Male:	57
Female:	40
Client Declined to Provide Information:	0
Total:	97

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	62
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	52
Greatest Economic Need (Non-Minority):	21
Greatest Economic Need (Minority Status Unknown):	24

#### CLIENT ETHNICITY

Hispanic/Latino:	10
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	52
African American:	18
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	0
Total:	97

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc

County(ies): Fresno & Madera

Provider Contact Name: Kim Tang/Valerie Hanneman (Su) Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3	1	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	4	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	3	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	52	63	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	5	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	1	0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc

County(ies): Fresno & Madera

Provider Contact Name: Kim Tang/Valerie Hanneman (Su) Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="13"/>	<input type="text" value="8"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="5"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="3"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="104"/>	<input type="text" value="11"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 78

Total Cases Closed in Quarter: 85

Total Units of Service for Quarter (Unit=1 Hour): 194

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	24
65-74:	33
75-84:	14
85+:	7
Client Declined to Provide Information:	0
<b>Total:</b>	<b>78</b>

#### CLIENT GENDER

Male:	29
Female:	49
Client Declined to Provide Information:	0
<b>Total:</b>	<b>78</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	46
Homebound:	1
Lives Alone:	35
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	8
Rural:	1
Greatest Economic Need (Minority):	30
Greatest Economic Need (Non-Minority):	31
Greatest Economic Need (Minority Status Unknown):	5

#### CLIENT ETHNICITY

Hispanic/Latino:	28
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	47
African American:	1
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	27
Client Declined to Provide Information:	0
<b>Total:</b>	<b>78</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

5

6

0

A2. Contracts/Warranties:

3

1

0

0

A3. Other Consumer/Finance:

1

1

1

0

#### EMPLOYMENT

B1. Discrimination:

0

1

0

0

B2. Other Employment:

4

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

2

4

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

2

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

32

34

1

2

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

2

0

0

0

E3. Other Housing:

2

1

0

0

#### INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

1

1

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="9"/>	<input type="text" value="1"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="58"/>	<input type="text" value="25"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="10/16"/>	<input type="text" value="Woodlake Senior Center"/>	<input type="text" value="Estate/incapacity planning presentation"/>	<input type="text" value="Tulare County seniors"/>	<input type="text" value="25"/>	<input type="text" value="5"/>
<input type="text" value="11/10"/>	<input type="text" value="Goshen Senior Center"/>	<input type="text" value="Estate/incapacity planning presentation"/>	<input type="text" value="Tulare County seniors"/>	<input type="text" value="2"/>	<input type="text" value="4"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 21

Total Cases Closed in Quarter: 34

Total Units of Service for Quarter (Unit=1 Hour): 64

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 7

65-74: 8

75-84: 5

85+: 1

Client Declined to Provide Information: 0

Total: 21

#### CLIENT GENDER

Male: 6

Female: 15

Client Declined to Provide Information: 0

Total: 21

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 11

Homebound: 1

Lives Alone: 8

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 1

Rural: 0

Greatest Economic Need (Minority): 8

Greatest Economic Need (Non-Minority): 9

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 4

#### CLIENT RACE

Two or More Races: 0

Caucasian: 11

African American: 6

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 4

Client Declined to Provide Information: 0

Total: 21

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyany@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	0	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	3	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	6	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="13"/>	<input type="text" value="20"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 0

Total Cases Closed in Quarter: 0

Total Units of Service for Quarter (Unit=1 Hour): 3

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 0

65-74: 0

75-84: 0

85+: 0

Client Declined to Provide Information: 0

Total: 0

#### CLIENT GENDER

Male: 0

Female: 0

Client Declined to Provide Information: 0

Total: 0

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CLIENT RACE

Two or More Races: 0

Caucasian: 0

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/31/15		Advance Health Care Directives and Power of Attorneys Self Help Packets	Seniors	50	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo County

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 49

Total Cases Closed in Quarter: 26

Total Units of Service for Quarter (Unit=1 Hour): 176

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 7

65-74: 18

75-84: 17

85+: 7

Client Declined to Provide Information: 0

Total: 49

#### CLIENT GENDER

Male: 19

Female: 30

Client Declined to Provide Information: 0

Total: 49

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 11

Homebound: 0

Lives Alone: 17

Institutionalized: 1

Suspected Victim of Elder Abuse/Exploitation: 2

Limited English: 1

Rural: 15

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 12

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CLIENT RACE

Two or More Races: 0

Caucasian: 48

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 1

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 49

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo County

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	1	0
A2. Contracts/Warranties:	3	1	0	0
A3. Other Consumer/Finance:	3	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	9	2	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	4	0	1	1
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo County

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="7"/>	<input type="text" value="17"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="12/01/15"/>	<input type="text" value="Womenade, SLO"/>	<input type="text" value="Risk Management"/>	<input type="text" value="Board Members of Non-Profit Organization"/>	<input type="text" value="7"/>	<input type="text" value="1.5"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="10/21/15"/>	<input type="text" value="Cal Poly"/>	<input type="text" value="Legal access to justice"/>	<input type="text" value="College Students"/>	<input type="text" value="35"/>	<input type="text" value="1"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 18

AAA Name: *Ventura County Area Agency on Aging*

AAA Contact Name: *Marleen Canniff*

AAA Contact Phone:

AAA Contact Email: *marleen.canniff@ventura.org*

Provider Name: *Grey Law of Ventura County*

County(ies): *Ventura County*

Provider Contact Name: *Mike Williams*

Provider Contact Phone:

Provider Contact Email: *msw98488@aol.com*

Total Unduplicated Client Count for Quarter: 292

Total Cases Closed in Quarter: 292

Total Units of Service for Quarter (Unit=1 Hour): 379

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	70
65-74:	109
75-84:	91
85+:	22
Client Declined to Provide Information:	0
Total:	292

#### CLIENT GENDER

Male:	171
Female:	121
Client Declined to Provide Information:	0
Total:	292

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	1
Lives Alone:	188
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	77
Rural:	41
Greatest Economic Need (Minority):	65
Greatest Economic Need (Non-Minority):	117
Greatest Economic Need (Minority Status Unknown):	5

#### CLIENT ETHNICITY

Hispanic/Latino:	80
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#### CLIENT RACE

Two or More Races:	4
Caucasian:	191
African American:	9
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	2
Chinese:	9
Filipino:	17
Japanese:	8
Korean:	5
Laotian:	1
Vietnamese:	6
Guamanian:	0
Hawaiian:	12
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	1
Total:	292

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura County

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	14	14	0	0
A3. Other Consumer/Finance:	30	30	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	35	34	0	1
D2. Medicare:	24	24	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	16	16	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	35	33	2	0
F2. Supplemental Security Income (SSI):	28	25	3	0
F3. Pensions/Retiree Benefits:	11	10	0	1
F4. Other Income Maintenance:	1	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura County

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="13"/>	<input type="text" value="13"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="55"/>	<input type="text" value="55"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="26"/>	<input type="text" value="26"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="285"/>	<input type="text" value="5"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="10/26/15"/>	<input type="text" value="Wilson Center"/>	<input type="text" value="Grey Law"/>	<input type="text" value="Disabled"/>	<input type="text" value="16"/>	<input type="text" value="3"/>
<input type="text" value="11/7/15"/>	<input type="text" value="Ox Farm Circle"/>	<input type="text" value="Alzheimers Assoc"/>	<input type="text" value="Caregivers"/>	<input type="text" value="50"/>	<input type="text" value="5"/>
<input type="text" value="11/19/15"/>	<input type="text" value="AAA"/>	<input type="text" value="Life Class"/>	<input type="text" value="Ombudsman"/>	<input type="text" value="30"/>	<input type="text" value="3"/>
<input type="text" value="12/2/15"/>	<input type="text" value="Wilson Center"/>	<input type="text" value="Grey Law"/>	<input type="text" value="Blind/Disabled"/>	<input type="text" value="10"/>	<input type="text" value="2"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas

AAA Contact Phone: (213) 738-2765

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 160

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 1666

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	29
65-74:	51
75-84:	63
85+:	17
Client Declined to Provide Information:	0
<b>Total:</b>	<b>160</b>

#### CLIENT GENDER

Male:	60
Female:	95
Client Declined to Provide Information:	5
<b>Total:</b>	<b>160</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	78
Homebound:	3
Lives Alone:	62
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	46
Rural:	0
Greatest Economic Need (Minority):	36
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	4

#### CLIENT ETHNICITY

Hispanic/Latino:	52
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	104
African American:	22
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	9
<b>Total:</b>	<b>160</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 19**

**AAA Name: Community and Senior Services-County of Los Angeles AAA**

AAA Contact Name: **Jose N. Rivas**

AAA Contact Phone: **(213) 738-2765**

AAA Contact Email: **Jrivas2@css.lacounty.gov**

**Provider Name: Bet Tzedek**

**County(ies): Los Angeles County**

Provider Contact Name: **Sarah Jampol**

Provider Contact Phone: **(323) 648-4711**

Provider Contact Email: **sjampol@bettzedek.org**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	8	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	4	4	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	7	4	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	4	0	0
C2. Conservatorship:	16	3	9	1
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	8	9	2	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	6	0	1
E3. Other Housing:	2	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	5	0	0
F2. Supplemental Security Income (SSI):	7	2	1	1
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	0	2	0	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas

AAA Contact Phone: (213) 738-2765

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	2	3	2
G3. Other Individual Rights:	2	4	1	5

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	30	11	0
H2. Advance Health Care Directives (AHCD):	13	3	11	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	15	14	0	0

TOTAL CASES OPENED IN QUARTER: 147

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
107	46	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1659

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/08/15		Nuremberg Presentation	Seniors	30	0.5
10/13/15		Advanced Directives (Pro Bono)	Seniors	44	0
10/26/15		Foreclosure Prevention	Seniors	0	4.5
11/04/15		Advanced Directives	Seniors	24	1.5
11/10/15		Advanced Directives (Pro Bono)	Seniors	28	0
11/03/15		ID Theft (Pro Bono)	Seniors	17	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 197

Total Cases Closed in Quarter: 306

Total Units of Service for Quarter (Unit=1 Hour): 1660

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	49
65-74:	66
75-84:	58
85+:	24
Client Declined to Provide Information:	0
Total:	197

#### CLIENT GENDER

Male:	64
Female:	133
Client Declined to Provide Information:	0
Total:	197

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	71
Homebound:	4
Lives Alone:	100
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	8
Rural:	19
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	47
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#### CLIENT RACE

Two or More Races:	13
Caucasian:	150
African American:	23
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	6
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	1
Total:	197

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	23	18	11	5
A2. Contracts/Warranties:	15	18	7	1
A3. Other Consumer/Finance:	5	5	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	2	1	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	13	19	6	2
C2. Conservatorship:	4	4	0	0
C3. Other Family:	3	3	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	5	2	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	53	35	30	12
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	7	6	0
E3. Other Housing:	5	6	2	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	5	5	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	4	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	32	21	21	0
H2. Advance Health Care Directives (AHCD):	13	0	14	0
H3. Financial Powers of Attorney:	15	2	16	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 211

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
165	118	23

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1634

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/7/15	Upland Memorial Park Upland, CA	Resource Fair	Seniors, Homeless, Others	300	3.3
10/27/15	Inland Cargivers' Resource Center 420 E. Cooley Dr., Colton CA	Presentation: Estate Planning	Seniors	15	2.5
10/29/15	Drayson Center Loma Linda University, Loma	Senior Health & Fitness Fair	Seniors	100	8.4
11/3/2015	Sunrise Senior Apartments 7222 Sierra Ave, Fontana, CA	Presentation: Estate Planning	Seniors	14	2.2
11/8/2015	Option House San Bernardino, CA	Elder Abuse, Domestic Violence, ICLS Services	DV Victims & Advocates	15	4.8

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/16/2015	Molina Healthcare Administrative Offices	ICLS Services	Community Based Organizations	22	2.7
11/10/2015	San Bernardino Senior Center 5th St., San Bernardino,	ICLS Services	Senior Companion Program	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Irene C. Morales, Executive Direc* Provider Contact Phone: *(951) 368-2540*

Provider Contact Email: *imorales@icls.org*

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 170

Total Units of Service for Quarter (Unit=1 Hour): 718

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	25
65-74:	58
75-84:	31
85+:	17
Client Declined to Provide Information:	0
Total:	131

#### CLIENT GENDER

Male:	52
Female:	79
Client Declined to Provide Information:	0
Total:	131

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	53
Homebound:	0
Lives Alone:	61
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	7
Rural:	63
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	35
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#### CLIENT RACE

Two or More Races:	9
Caucasian:	99
African American:	14
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	1
Total:	131



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Irene C. Morales, Executive Direc*

Provider Contact Phone: *(951) 368-2540*

Provider Contact Email: *imorales@icls.org*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	15	11	4	0
A2. Contracts/Warranties:	10	14	2	0
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	2	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	6	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	35	27	9	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	4	1	0
E3. Other Housing:	5	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	0	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	2	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Irene C. Morales, Executive Direc*

Provider Contact Phone: *(951) 368-2540*

Provider Contact Email: *imorales@icls.org*

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="24"/>	<input type="text" value="18"/>	<input type="text" value="19"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="10"/>	<input type="text" value="3"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="12"/>	<input type="text" value="3"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="105"/>	<input type="text" value="60"/>	<input type="text" value="5"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="12/16/2015"/>	<input type="text" value="Perris Police Office&lt;br/&gt;Perris, CA"/>	<input type="text" value="CARE Team Meeting"/>	<input type="text" value="CARE Team Advocates"/>	<input type="text" value="20"/>	<input type="text" value="3"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 739

Total Cases Closed in Quarter: 707

Total Units of Service for Quarter (Unit=1 Hour): 1589

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	269
65-74:	282
75-84:	137
85+:	51
Client Declined to Provide Information:	0
Total:	739

#### CLIENT GENDER

Male:	292
Female:	447
Client Declined to Provide Information:	0
Total:	739

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	503
Institutionalized:	17
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	129
Rural:	0
Greatest Economic Need (Minority):	192
Greatest Economic Need (Non-Minority):	114
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	114
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#### CLIENT RACE

Two or More Races:	5
Caucasian:	439
African American:	50
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	10
Filipino:	11
Japanese:	1
Korean:	12
Laotian:	0
Vietnamese:	49
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	152
Client Declined to Provide Information:	0
Total:	739

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	114	74	31	3
A2. Contracts/Warranties:	16	14	2	0
A3. Other Consumer/Finance:	9	9	0	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	36	27	4	4
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	45	37	7	1
C2. Conservatorship:	16	10	0	5
C3. Other Family:	17	11	1	2
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	32	19	11	2
D2. Medicare:	29	19	9	1
D3. Other Health/Community Based Care:	71	60	6	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	147	117	24	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	13	7	0
E3. Other Housing:	30	26	3	0
INCOME MAINTENANCE				
F1. Social Security:	20	19	1	0
F2. Supplemental Security Income (SSI):	28	12	11	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	4	0	0
G3. Other Individual Rights:	22	18	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	47	45	0	1
H2. Advance Health Care Directives (AHCD):	8	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	18	17	0	0

TOTAL CASES OPENED IN QUARTER: 739

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
564	118	25

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1543

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/17/15	Irvine	Outreach Clinic	Community	100	5
10/20/15	Garden Grove	LTC Family Event	Nursing Home	14	3
10/17/15	Fullerton	Health Fair	Community	1000	8
10/24/15	Yorba Linda	Senior Center	Seniors	300	5
11/7/15	Garden Grove	Health & Wellness Fair	Vietnamese Community	200	6
12/5/15	Santa Ana	Health Fair	Community	50	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/22/15	Los Alamitos	Medical Bills	Seniors	18	2
10/30/15	Westminster	Medicare	Seniors	22	2
11/12/15	Anaheim	Medi-Cal Changes	Seniors	6	2
11/16/15	Anaheim	Covered California	Community	10	3
12/7/15	Santa Ana	Medi-Cal	Clinic Staff	22	2
12/9/15	Santa Ana	Legal Services	Community	30	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manoj Adhikari*

Provider Contact Phone: *858-565-8772 x208*

Provider Contact Email: *madhikari@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 895

Total Cases Closed in Quarter: 895

Total Units of Service for Quarter (Unit=1 Hour): 1026

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	172
65-74:	370
75-84:	238
85+:	115
Client Declined to Provide Information:	0
<b>Total:</b>	<b>895</b>

#### CLIENT GENDER

Male:	316
Female:	579
Client Declined to Provide Information:	0
<b>Total:</b>	<b>895</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	653
Homebound:	4
Lives Alone:	649
Institutionalized:	16
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	29
Rural:	0
Greatest Economic Need (Minority):	120
Greatest Economic Need (Non-Minority):	375
Greatest Economic Need (Minority Status Unknown):	37

#### CLIENT ETHNICITY

Hispanic/Latino:	113
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	660
African American:	41
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	8
Filipino:	21
Japanese:	9
Korean:	2
Laotian:	1
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	139
Client Declined to Provide Information:	0
<b>Total:</b>	<b>895</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 858-565-8772 x208

Provider Contact Email: madhikari@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	50	49	1	0
A2. Contracts/Warranties:	80	69	10	1
A3. Other Consumer/Finance:	30	30	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	3	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	27	27	0	0
C2. Conservatorship:	7	7	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	21	21	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	20	19	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	135	127	8	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	48	2	0
E3. Other Housing:	53	51	2	0
INCOME MAINTENANCE				
F1. Social Security:	27	27	0	0
F2. Supplemental Security Income (SSI):	6	6	0	0
F3. Pensions/Retiree Benefits:	9	9	0	0
F4. Other Income Maintenance:	9	9	0	0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 858-565-8772 x208

Provider Contact Email: madhikari@seniorlaw-sd.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	27	0	0
G3. Other Individual Rights:	75	73	2	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	169	150	19	0
H2. Advance Health Care Directives (AHCD):	26	23	3	0
H3. Financial Powers of Attorney:	52	42	10	0
H4. Other Miscellaneous:	18	17	1	0

TOTAL CASES OPENED IN QUARTER: 895

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
835	59	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1004

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/14/2015	Summer Crest	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	15	2.5
10/15/2015	Sierra Mesa Village	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	20	2.5
10/22/2015	St. John Plaza	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors vulnerable to scams and ID theft	16	5
10/24/2015	Financial Wellness at 50+	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	20	2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manoj Adhikari*

Provider Contact Phone: *858-565-8772 x208*

Provider Contact Email: *madhikari@seniorlaw-sd.*

10/28/2015	Luther Tower	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	20	3
12/09/2015	Summer Crest Family Resource Center	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	8	4
12/11/2015	Catholic Charities	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	4	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 760-439-2535 x208

Provider Contact Email: madhikari@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 34

Total Cases Closed in Quarter: 34

Total Units of Service for Quarter (Unit=1 Hour): 74

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	8
65-74:	10
75-84:	10
85+:	6
Client Declined to Provide Information:	0
<b>Total:</b>	<b>34</b>

#### CLIENT GENDER

Male:	17
Female:	17
Client Declined to Provide Information:	0
<b>Total:</b>	<b>34</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	24
Homebound:	0
Lives Alone:	16
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	11
Rural:	34
Greatest Economic Need (Minority):	26
Greatest Economic Need (Non-Minority):	6
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	25
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	7
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	0
<b>Total:</b>	<b>34</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 760-439-2535 x208

Provider Contact Email: madhikari@seniorlaw-sd.

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

1

2

0

A2. Contracts/Warranties:

3

2

1

0

A3. Other Consumer/Finance:

1

1

0

0

#### EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

1

1

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

0

1

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

3

2

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

4

0

4

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 760-439-2535 x208

Provider Contact Email: madhikari@seniorlaw-sd.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="10"/>	<input type="text" value="3"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="14"/>	<input type="text" value="20"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="10/31/15"/>	<input type="text" value="Calexico City Community Health Fair"/>	<input type="text" value="ELA-senior legal services program, Caregiver program, Imperial Partners, HICAP"/>	<input type="text" value="Seniors 60+"/>	<input type="text" value="263"/>	<input type="text" value="4"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: **Francisco Guillermo**

AAA Contact Phone: **213-202-5622**

AAA Contact Email: **francisco.guillermo@lacity.or**

Provider Name: **Bet Tzedek**

County(ies): **Los Angeles County**

Provider Contact Name: **Sarah Jampol**

Provider Contact Phone: **(323) 648-4711**

Provider Contact Email: **sjampol@**

Total Unduplicated Client Count for Quarter: 154

Total Cases Closed in Quarter: 273

Total Units of Service for Quarter (Unit=1 Hour): 2850

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	25
65-74:	54
75-84:	49
85+:	26
Client Declined to Provide Information:	0
Total:	154

#### CLIENT GENDER

Male:	41
Female:	102
Client Declined to Provide Information:	11
Total:	154

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	5
Lives Alone:	73
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	59
Rural:	0
Greatest Economic Need (Minority):	27
Greatest Economic Need (Non-Minority):	64
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	29
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	94
African American:	26
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	29
Client Declined to Provide Information:	1
Total:	154

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: **Francisco Guillermo**

AAA Contact Phone: **213-202-5622**

AAA Contact Email: **francisco.guillermo@lacity.or**

Provider Name: **Bet Tzedek**

County(ies): **Los Angeles County**

Provider Contact Name: **Sarah Jampol**

Provider Contact Phone: **(323) 648-4711**

Provider Contact Email: **sjampol@**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	10	5	0
A2. Contracts/Warranties:	0	1	0	0
A3. Other Consumer/Finance:	10	8	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	8	5	1	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	12	4	7	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	3	3	1
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	5	9	2	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	39	23	13	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	10	2	1
E3. Other Housing:	2	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	3	5	0	2
F2. Supplemental Security Income (SSI):	17	14	4	6
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	3	1	2
G3. Other Individual Rights:	15	5	6	46

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	13	14	0
H2. Advance Health Care Directives (AHCD):	20	4	22	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	4	0	0

TOTAL CASES OPENED IN QUARTER: 196

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
128	84	61

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2835

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/6/2015	Skirball Center	Pro Bono Presentation on ID theft	consumers/clients	32	0
10/12/2015	West Hollywood	Presentation to West Hollywood residents re Section 8 WeHo rent control	consumers/clients	4	1
10/15/2015		Presentation/Workshop	Consumers/clients	4	0
10/8/2015		Training on AHCDs and Stat Wills for pro bono attorneys	professionals	5	2
10/26/2015		Moderated MCLE on Bias in the MLP setting at the LA Law Library as part of Pro Bono Week with other members of So-Cal MLP Collaborative		30	0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: **Francisco Guillermo**

AAA Contact Phone: **213-202-5622**

AAA Contact Email: **francisco.guillermo@lacity.or**

Provider Name: **Bet Tzedek**

County(ies): **Los Angeles County**

Provider Contact Name: **Sarah Jampol**

Provider Contact Phone: **(323) 648-4711**

Provider Contact Email: **sjampol@**

12/1/2015	Pro Bono Skirball presentation by Greenberg Glusker re: Advance Health Care Directives	consumers/clients	45	0
12/8/2015	Pro Bono Skirball Presentation re ID theft by Stroock		24	0
12/10/2015	Pro Bono training to pro bono attorneys for advance planning clinic	professionals	6	0
12/10/2015	Presentation at Sheppard Mullin on SSI Appeals, recruit new attorneys to assist with appeals		7	1.5
11/1/2015	Presentation on housing and advance planning to low-income Spanish speakers at Stephen Wise temple	consumers/clients	8	1.5
11/15/2015	Presentation/ Workshop veterans medical center	consumers/clients	30	4
11/17/2015	Smarter Senior Forum with APS, FDA, and DCBA	consumers/clients	26	1
11/14/2015	Encino, CA Presentation/Training	professionals	30	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: (707) 995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica Millan

Provider Contact Phone: (707) 513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 85

Total Units of Service for Quarter (Unit=1 Hour): 254

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 16  
65-74: 27  
75-84: 7  
85+: 4  
Client Declined to Provide Information: 0  
Total: 54

#### CLIENT GENDER

Male: 33  
Female: 21  
Client Declined to Provide Information: 0  
Total: 54

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 40  
Homebound: 3  
Lives Alone: 27  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 9  
Limited English: 8  
Rural: 54  
Greatest Economic Need (Minority): 11  
Greatest Economic Need (Non-Minority): 29  
Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 10

#### CLIENT RACE

Two or More Races: 2  
Caucasian: 37  
African American: 0  
Native American/Native Alaskan: 2  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 13  
Client Declined to Provide Information: 0  
Total: 54

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: (707) 995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica Millan

Provider Contact Phone: (707) 513-1023

Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	5	5	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	3	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	1	1
D2. Medicare:	1	1	0	1
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	29	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	3	0	1
E3. Other Housing:	5	5	2	0
INCOME MAINTENANCE				
F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	4	4	1	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	0	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: (707) 995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica Millan

Provider Contact Phone: (707) 513-1023

Provider Contact Email: amillan@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	2	3	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	1	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 61

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	19	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 234

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/1/2015-1	Lake & Mendocino Counties	Annual Path to Citizenship Day	Senior's and LPR's	300	20

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 111

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 667

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	30
65-74:	51
75-84:	23
85+:	7
Client Declined to Provide Information:	0
Total:	111

#### CLIENT GENDER

Male:	31
Female:	79
Client Declined to Provide Information:	1
Total:	111

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	43
Homebound:	6
Lives Alone:	39
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	5
Rural:	41
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	60
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	7
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#### CLIENT RACE

Two or More Races:	2
Caucasian:	103
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	111

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	9	0	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	1	0	0	1
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	9	2	0	4
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	38	15	11	16
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	30	19	7	12
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	3	2	0
H2. Advance Health Care Directives (AHCD):	7	1	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 112

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
40	21	33

TOTAL ESTIMATED CASE WORK HOURS SPENT: 642

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/8/15	Water District	Elder Justice Coalition Elder Law Program	Service Providers	35	2.75
10/22/15	SR City Hall	Presentation to SR City staff	City Staff	10	3
10/27/15	SR Vets Hall	Presentation/distribute brochures at Food Bank	Low Income Seniors	50	1.5
10/29/15	Head Start/Food Bank	Presentation/distribute brochures at Food Bank	Low Income Seniors	35	1.5
11/4/15	Petaluma Estates	Presentation on Elder Law Services	Seniors	26	1.5
11/7/15	Petaluma Estates	GSMOL Meeting	Seniors	76	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/24/15	SRJC	Presentation to Legal Professions Class	Students	20	3
12/15/15	Field Ops Training Center	Law Enforcement Training	Law Enforcement	35	8.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnecwich@legalaidthnap

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 282

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	8
65-74:	17
75-84:	7
85+:	7
Client Declined to Provide Information:	0
Total:	39

#### CLIENT GENDER

Male:	16
Female:	23
Client Declined to Provide Information:	0
Total:	39

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	13
Homebound:	1
Lives Alone:	17
Institutionalized:	16
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	1
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	16
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	6
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#### CLIENT RACE

Two or More Races:	35
Caucasian:	0
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	39

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnecwich@legalaidnapa

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	2	3	0
A2. Contracts/Warranties:	2	1	1	0
A3. Other Consumer/Finance:	2	3	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	4	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	2	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	1	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnecwich@legalaidthnap

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	1
G3. Other Individual Rights:	1	0	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	4	19	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	4	0	4	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 39

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
20	33	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 277

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/26/15	St. John's Catholic Church Hall	QVMC Care network/Latino Elder Coalition	Latino Seniors	26	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / agreer

Total Unduplicated Client Count for Quarter: 94

Total Cases Closed in Quarter: 109

Total Units of Service for Quarter (Unit=1 Hour): 617

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	42
65-74:	35
75-84:	14
85+:	3
Client Declined to Provide Information:	0
<b>Total:</b>	<b>94</b>

#### CLIENT GENDER

Male:	40
Female:	54
Client Declined to Provide Information:	0
<b>Total:</b>	<b>94</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	64
Homebound:	7
Lives Alone:	44
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	6
Rural:	2
Greatest Economic Need (Minority):	22
Greatest Economic Need (Non-Minority):	17
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	14
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	41
African American:	27
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	4
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	7
<b>Total:</b>	<b>94</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / agreer

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	7	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	1	2	1
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	2	1	1	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	64	48	19	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	4	1	2
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	1	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / agreer

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	2	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 94

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
79	26	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 556

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/07/15	Vallejo	Prep and Outreach Clinic at Florence Douglas Senior Center	Seniors	4	3
10/13/15	Dixon	Veteran Stand Down Outreach	Senior Vets	5	5
10/13/15	Suisun City	Clinic at Suisun Public Library - prep, travel & outreach	Seniors	1	1
10/14/15	Dixon	Veteran Stand Down Outreach	Senior Vets	5	4
11/04/15	Vallejo	Prep and Outreach Clinic at Florence Douglas Senior Center	Seniors	5	2
11/10/15	Suisun	Clinic at Suisun Public Library - prep, travel & outreach	Seniors	1	2
11/16/15	Solano County	Housing/RA for Vets prep, travel & outreach	Veteran Network	13	6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / agreer

12/18/15	Suisun	Clinic at Suisun Public Library - prep, travel & outreach	Seniors	1	1
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/02/15	Solano County	Affordable Housing Committee - prep, meeting, and travel	Senior Coalition	34	3
10/26/15	Solano County	Executive Committee Meeting - prep, meeting, & travel	Senior Coalition	10	5
10/30/15	Solano County	Health & Senior Legal Task Force Meeting Training	Senior Advocates	30	6
11/6/15	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	30	4
11/9/15	Solano County	Issues Committee Meeting - prep, meeting & travel	Senior Coalition	10	4
11/19/15	Solano County	Affordable Housing Committee - prep, meeting, and travel	Senior Coalition	20	2
12/4/15	Solano County	Affordable Housing Committee - prep, meeting, and travel	Senior Coalition	35	3
weekly	Solano County	Informational Clinic on Answering Unlawful Detainer Evictions	Senior Residents	10	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 37

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.Hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Dianna Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

Total Unduplicated Client Count for Quarter: 406

Total Cases Closed in Quarter: 873

Total Units of Service for Quarter (Unit=1 Hour): 2040

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	46
65-74:	185
75-84:	102
85+:	60
Client Declined to Provide Information:	13
Total:	406

#### CLIENT GENDER

Male:	160
Female:	246
Client Declined to Provide Information:	0
Total:	406

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	6
Lives Alone:	156
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	3
Rural:	406
Greatest Economic Need (Minority):	6
Greatest Economic Need (Non-Minority):	142
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	12
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	391
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	0
Total:	406



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.Hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Dianna Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	3	2	0
A2. Contracts/Warranties:	7	4	1	0
A3. Other Consumer/Finance:	102	75	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	5	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	18	15	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	17	12	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	42	14	9	0
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.Hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Dianna Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	9	1	1
G3. Other Individual Rights:	4	3	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	266	114	170	0
H2. Advance Health Care Directives (AHCD):	177	50	164	0
H3. Financial Powers of Attorney:	170	49	158	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 837

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
360	512	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2034

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/19/15	Ponte Palmero Senior Living Ctr	Senior Legal Service	Seniors	90	3
12/1/15	El Dorado Hills Senior Center	Wills and Trusts	Seniors	30	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209) 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 145

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 523

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	23
65-74:	49
75-84:	47
85+:	26
Client Declined to Provide Information:	0
<b>Total:</b>	<b>145</b>

#### CLIENT GENDER

Male:	44
Female:	101
Client Declined to Provide Information:	0
<b>Total:</b>	<b>145</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	7
Homebound:	4
Lives Alone:	32
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	32
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	4

#### CLIENT ETHNICITY

Hispanic/Latino:	38
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	132
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
<b>Total:</b>	<b>145</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209) 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	3	0	0
A2. Contracts/Warranties:	12	3	1	1
A3. Other Consumer/Finance:	11	6	8	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	5	2	0	0
C3. Other Family:	3	2	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	4	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	6	3	0
E3. Other Housing:	0	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	2	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	4	2	0	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209) 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	22	3	1	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	17	11	8
H2. Advance Health Care Directives (AHCD):	3	2	1	0
H3. Financial Powers of Attorney:	12	9	2	1
H4. Other Miscellaneous:	25	11	6	0

TOTAL CASES OPENED IN QUARTER: 145

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	44	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 463

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/16/15	Centre Plaza	Fall Prevention	Seniors	100	5
10/28/15	Merced Sr. Ctr	AARP SCAM Seminar	Seniors	75	4
11/6/15	Covenant Village	SEAPA Seminar	Seniors	65	5
10/26/15	Modesto	Alpha Delta Kappa re Sr. Services	Retired Teachers	15	2
11/19/15	Memorial Hospital	Sr Services	Social Workers	12	2
10/7/15	Grace Davis HS	Free Legal Clinic	Public	25	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209) 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/20-21	Monterey	Elder Law	Attorneys	300	40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 40

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext. 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559

Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter: 66

Total Cases Closed in Quarter: 90

Total Units of Service for Quarter (Unit=1 Hour): 536

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 19  
65-74: 19  
75-84: 23  
85+: 5  
Client Declined to Provide Information: 0  
Total: 66

#### CLIENT GENDER

Male: 34  
Female: 32  
Client Declined to Provide Information: 0  
Total: 66

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 24  
Homebound: 2  
Lives Alone: 37  
Institutionalized: 1  
Suspected Victim of Elder Abuse/Exploitation: 7  
Limited English: 7  
Rural: 1  
Greatest Economic Need (Minority): 2  
Greatest Economic Need (Non-Minority): 11  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 20

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 43  
African American: 11  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 12  
Client Declined to Provide Information: 0  
Total: 66

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext. 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	3	1	0	0
A3. Other Consumer/Finance:	2	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	1	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	15	6	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	1	2	0
E3. Other Housing:	3	3	3	1
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	1
F2. Supplemental Security Income (SSI):	3	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext. 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0
G3. Other Individual Rights:	0	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	5	14	1
H2. Advance Health Care Directives (AHCD):	8	2	10	0
H3. Financial Powers of Attorney:	8	1	9	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 72

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
39	47	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 527

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/13/2015	Sierra Meadows Senior Living Community	Simple Wills Clinic	Merced Seniors who live alone, and in greatest need	10	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
12/15/2015	Merced AAA Building (Living Well Café)	Duties of agents acting under Durable Powers of Attorney and Advance Health Care Directives	Family and friends acting as caregivers on behalf of vulnerable seniors.	10	6.4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 2**

**PSA: 31**

**AAA Name: Merced County Area Agency on Aging**

AAA Contact Name: **Jaz Chima**

AAA Contact Phone: **209-385-3000 Ext. 5699**

AAA Contact Email: **jchima@hsa.co.merced.ca.us**

**Provider Name: Central California Legal Services**

**County(ies): Merced**

Provider Contact Name: **Michael Neham**

Provider Contact Phone: **209-723-5466 Merced / 559** Provider Contact Email: **mneham@centralcallegal.**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 425

Total Cases Closed in Quarter: 441

Total Units of Service for Quarter (Unit=1 Hour): 1425

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	78
65-74:	131
75-84:	73
85+:	111
Client Declined to Provide Information:	32
Total:	425

#### CLIENT GENDER

Male:	143
Female:	282
Client Declined to Provide Information:	0
Total:	425

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	0
Lives Alone:	128
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	85
Rural:	238
Greatest Economic Need (Minority):	176
Greatest Economic Need (Non-Minority):	187
Greatest Economic Need (Minority Status Unknown):	62

#### CLIENT ETHNICITY

Hispanic/Latino:	62
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	282
African American:	25
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	3
Japanese:	5
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	25
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	80
Total:	425

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

2

3

0

A2. Contracts/Warranties:

23

9

9

3

A3. Other Consumer/Finance:

116

19

22

0

#### EMPLOYMENT

B1. Discrimination:

7

1

3

0

B2. Other Employment:

4

2

1

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

16

7

4

3

C2. Conservatorship:

3

0

0

0

C3. Other Family:

9

0

0

1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

2

1

3

D2. Medicare:

3

2

2

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

70

27

21

4

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

16

10

3

1

E3. Other Housing:

0

7

8

0

#### INCOME MAINTENANCE

F1. Social Security:

11

4

7

2

F2. Supplemental Security Income (SSI):

5

15

17

1

F3. Pensions/Retiree Benefits:

4

1

1

0

F4. Other Income Maintenance:

2

1

1

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	7	4	25	3
G3. Other Individual Rights:	0	5	9	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	77	45	30	2
H2. Advance Health Care Directives (AHCD):	27	4	21	0
H3. Financial Powers of Attorney:	15	15	12	0
H4. Other Miscellaneous:	1	17	18	0

TOTAL CASES OPENED IN QUARTER: 425

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
199	219	23

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1354

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/13/15	Hartnell	Community - 150 people attended. Hartnell College Volunteer Fair.	Potential Legal Services for Seniors volunteers – both legal and not.	150	5
10/13/15	Big Sur Health Center	Community w/Andrea Maroney - 150 people attended. Big Sur Health Center Annual Community Health Fair - LSS Table.		150	12
10/22/15	YMCA	Community 150 people attended/30 Seniors - Soledad Chamber Business and Ag EXPO.		150	7
10/27/15		Community - CSUMB HCOM Program Review		0	3
10/22/15		Community 150 people attended/30 Seniors - Soledad Chamber Business and Ag EXPO.		150	7

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 32

AAA Name: *Monterey County Area Agency on Aging*

AAA Contact Name: *Kathleen Murray Phillips*

AAA Contact Phone: *(831) 755-3425*

AAA Contact Email: *murrayphillipsk@co.monterey*

Provider Name: *Legal Services for Seniors*

County(ies): *Monterey*

Provider Contact Name: *Kellie D. Morgantini*

Provider Contact Phone: *831-899-0492*

Provider Contact Email: *kellie@lssmc.net*

10/30/15	La Casa Adult Day Health Center	Community/100+ Seniors in Attendance - Senior Scam Stopper Seminar	100	7
11/5/15		Big Sur Community Fair	75	20
11/19/15	Salinas	Firehouse Community Seniors meeting	75	5
12/16/15		City of Seaside	5	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 71

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 86

Total Cases Closed in Quarter: 93

Total Units of Service for Quarter (Unit=1 Hour): 836

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	26
65-74:	37
75-84:	18
85+:	5
Client Declined to Provide Information:	0
<b>Total:</b>	<b>86</b>

#### CLIENT GENDER

Male:	38
Female:	48
Client Declined to Provide Information:	0
<b>Total:</b>	<b>86</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	33
Homebound:	0
Lives Alone:	53
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	16
Rural:	28
Greatest Economic Need (Minority):	33
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	33
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	72
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
<b>Total:</b>	<b>86</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

9

7

4

1

A2. Contracts/Warranties:

5

3

0

0

A3. Other Consumer/Finance:

2

1

1

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

2

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

2

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

1

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

16

6

6

7

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

8

4

3

0

E3. Other Housing:

10

6

0

0

#### INCOME MAINTENANCE

F1. Social Security:

8

7

0

0

F2. Supplemental Security Income (SSI):

7

5

1

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

2

0

0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	4
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	2	0	0
H2. Advance Health Care Directives (AHCD):	4	1	4	0
H3. Financial Powers of Attorney:	1	0	4	0
H4. Other Miscellaneous:	1	0	1	0

TOTAL CASES OPENED IN QUARTER: 86

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
54	25	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 796

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/11/15	Bakersfield	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Annual Kern County Veteran's Stand Down at Stramler Park.	Kern County Senior Population	100	3.5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

10/16/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the North of the River 60th Anniversary Celebration of the Rasmussen Senior Center at their Senior Health Fair. There were many vendors there including arts & crafts vendors, health organizations, health and fitness centers, other non-profits, advocacy groups & agencies, physicians, pharmacies, dentists and financial & estate planners.	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	250	4
10/17/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Aging & Adult Services 2015 Healthy Harvest Senior Resource Fair	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	100	4
10/20/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Lake Isabella Family Resource Center	Kern County Senior Population	6	7.5
11/12/15	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Mojave Salvation Army Center	Kern County Senior Population	25	2
11/12/15	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Mojave Salvation Army Center	Other Service Providers of Kern County's Senior Population	15	3
11/17/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Lake Isabella Family Resource Center	Kern County Senior Population	3	7

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

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Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

12/03/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Richardson Special Needs Collaborative Meeting	Other Service Providers of Kern County's Senior Population	25	1.5
12/15/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Lake Isabella Family Resource Center	Kern County Senior Population	3	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0